

Booking Conditions

TERMS & CONDITIONS OF HIRE

For 1 Yannon Towers, Teignmouth, Devon, TQ14 9UE

By making a booking, either in writing, or by e-mail you are confirming that you have read and understood these Terms and Conditions of Hire, and that you have entered into a legal contract with the Owners of 1 Yannon Towers

1. Hire Period

The booking period is as confirmed in booking email.

The accommodation is available from 3 p.m. on the day of your arrival, and must be vacated by 10.00 a.m. on the day of your departure.

2. Occupancy

The contract allows you to occupy the accommodation for a holiday only and is not an 'assured tenancy'.

The booking agreement confers a right to occupy the accommodation for the agreed period only.

The person named on the booking form must personally stay at the accommodation throughout the holiday and is solely responsible for the whole party. Assignees and sub-tenants are prohibited.

No more than the agreed number may stay at the property. Additional guest will forfeit the deposit.

1 Yannon Towers is only suitable for up to 10 people including adults and children.

Groups with everyone under 25 years of age are only allowed with priory written permission from the owners.

Parking is available on site for a maximum of 4 cars only. See ground plan for parking places.

Dogs allowed on request only. £15 per dog/week. No dangerous breeds.

3. Inclusive in the Rental Rate

The exclusive use of Yannon Towers, furnishings and facilities

Fully equipped Kitchen

Outdoor furniture and barbeque

Beds, linen, towels crockery, cutlery, glassware, kitchenware

All utilities

4. Bookings

An initial non-refundable deposit of 20% of the hire period charge is required to secure the booking.

The balance of the rental is due one month before the start of your holiday. In the event that we do not receive the balance in full by the due date, we reserve the right to declare the contract void, and the deposit will be forfeited.

Late Booking (less than one month before the holiday) the full rental will be due and payable at the time of booking.

A refundable house-keeping deposit of £150 is payable with full payment (Please see Item 9).

5. Cancellations

Please note that Holiday Cancellation Insurance is NOT included in the rental and we strongly advise you to take out your own Holiday Cancellation Insurance.

If you have to cancel your holiday, for any reason whatsoever, you must notify us by telephone, in the first instance, followed up by confirmation, in writing, as soon as possible prior to the commencement date of the holiday.

(a) If you are at the stage of having paid the booking deposit, this will be forfeited.

(b) If you are at the stage of having paid the booking deposit, the balance of the rental, and the housekeeping deposit, we will make every effort to re-let the accommodation.

If we are able to re-let the accommodation for the period cancelled, we will do the following :-

retain the non-refundable deposit.

refund the housekeeping deposit of £150

refund the balance of the rental

If we are unable to re-let the accommodation for the same rate and period cancelled, we will do the following:-

retain the non-refundable deposit.

retain all other rental monies paid

refund the housekeeping deposit of £150

advise you to claim all your costs from your Holiday Cancellation Insurance Policy.

If, in the unlikely event, that the Owners of 1 Yannon Towers have to cancel your booking due to circumstances beyond their control, you will be notified immediately, and a full refund will be given of all monies paid. No further liability against the Owners of Yannon Towers will be considered.

6 Liability for Loss Damage or Injury

Hirer's Liability -

The named person on the booking form undertakes to indemnify the Owners of Yannon Towers against any loss, damage or injury sustained to the property or persons as a result of any breach of these conditions or

arising from the fault of you or any member of your party

Owner's Liability -

The Owners of Yannon Towers take no responsibility for loss, damage or injury to you or any of your party as a consequence of this Agreement or the occupancy following thereon, as far as the law allows. The Owners warrant that they have appropriate third-party insurance in place. No responsibility can be taken for personal property and vehicles which are left at the Hirer's own risk.

7. Right of Access

The Owners of Yannon Towers, their Housekeeper, their Agent, or whomsoever the Owners direct, reserve the right to enter the property at any reasonable time for all reasonable purposes.

The Owners reserve the right to refuse entry to anyone, who in the judgement of the Housekeeper is not suitable to take charge of the property. In any such a case The Owners reserve the right to void the contract and any refund would be at their discretion.

The Owners reserve the right to terminate the contract at any time and demand the immediate removal of any persons not complying with the conditions of hire, or for unreasonable behaviour, causing offence, damage to property, or conducting themselves in a manner detrimental to personnel or property. In any such a case The Owners reserve the right to void the contract and any refund would be at their discretion.

8. Housekeeping

It is the responsibility of the Hirer to ensure that the fabric, furniture and fixtures of Yannon Towers are kept in good and clean order for the duration of the hire, allowing for fair wear and tear. Upon departure the Hirer is expected to leave the accommodation in a clean and tidy condition.

Damages, losses or breakages are to be reported to the Housekeeper.

9. Housekeeping Deposit

A deposit of £150 is required at the time of paying for the holiday rental. We reserve the right to charge for all repairs, losses or replacements necessitated by the negligent act or omission caused by any of your party or guests.

This deposit is to be used, if necessary, for the following :--

- i. To cover any purchases incurred on your behalf.
- ii. Towards the costs of any repair and/or replacement of any property or household items due to accidental damage, loss, spillage or breakages occurring during your stay
- iii. Any extra cleaning costs, at the discretion of the Housekeeper, that are necessary over and above the anticipated routine change-over cleaning.
- iv. Higher occupancy than agreed on booking.

The refund will be sent to you will be sent to you after your holiday provided above conditions are met. If the costs exceed the £150, an invoice will be sent to you.

Please note this deposit is fully refundable if no costs are incurred.

10. Pets

Pets and animals are only permitted by prior arrangement.

11. Smoking

Smoking is NOT allowed inside Yannon Towers

12. Access to potentially dangerous areas

The garage and tower doors are locked to protect guests, particularly children, from potentially dangerous areas and equipment. Keys and combinations are available and it is the duty of the responsible adult in each party to decide and control who gets access.

13. Accuracy of Information

All advertising material is as accurate as possible but cannot be guaranteed, nor do any descriptions form any contract.

Yannon Towers reserves the right to alter or improve any terms and conditions, prices, brochures or website without notice

14. Complaints

You should find your accommodation clean, and comfortable and with all the utilities in working order. Our aim is to ensure that you have an enjoyable holiday. If you have cause for complaint, which requires immediate attention, you should contact the owner who will do everything possible to remedy your complaint. If, after this, you are still not satisfied, you are requested to contact the Owner -

Gary or Jenny on

01926 339632 or 07711492943

e-mail : info@southdevonguide.co.uk